



QUALITY, ENVIRONMENTAL AND OCCUPATIONAL HEALTH & SAFETY POLICY

MSK produces high-quality chemical products methanol and acetic acid, which are delivered to the customers worldwide. Our most important goals are satisfaction of our customers, employees and all relevant parties, meeting their expectations, fulfilment of all requests of ISO 9001, ISO 14001 and ISO 45001 standards, safety of people and environment, preservation of natural resources as well as improvement of living and working ambient in MSK and in the local community.

These goals are fulfilled by:

- listening to a customer and understanding his needs;
- supporting and encouraging open and free communication and active participation of employees and employee representatives;
- operating in everything in accordance with the laws relating to our business, environment, safety and health at work and chemical accidents;
- monitoring the impact of our activities to environment and taking measures to reduce negative impacts;
- taking measures necessary to maintain occupational health & safety risks at an acceptable level, taking priorities into account;
- permanently working, as upper tier SEVESO establishment, towards eliminating risk of major accident and mitigating the consequences;
- maintaining railroad tanks according to ECM requirement to improve safety and lower the impact on environment;
- developing culture and improving work quality;
- continuously improving effectiveness of the processes implemented;
- continuous education and training of the employees, enhancing the level of knowledge, awareness and responsibility for quality performance of the activities, safe work, preservation and improvement of environmental quality;
- encouraging employees to report without fear of repression incidents, dangers and risks on workplace, environmental pollution, inappropriate and risky behavior, mobbing, alienation and destruction of the property as well as any ideas for improvement;
- operating in a socially responsible manner, respecting laws, rights of employees and protecting young people and disabled persons;
- fostering a good partnership relation with suppliers of products and services;
- cooperating with the railway undertakings, the infrastructure managers and the others;
- developing open communication with citizens and social community.

Implementation of these principles is the responsibility of each employee.

Kikinda
May 20, 2020

Mirko Latinović, H.B.Econ.
Acting General Manager